

IAM Committee

Meeting Notes

1/11/2016

Attendees: Cam Beasley, CW Belcher, Michael Bos, Bill Bova, John Chambers, Tim Fackler, Cesar de la Garza, Fred Gilmore, Alison Lee, Ty Lehman, Andy Loomis, Darin Mattke,

Absent: Thomas Beard, Graham Chapman, Shelley Powers, Steve Rung, Charles Soto, Karen Weisbrodt

IAM Team Members: Joel Guajardo, Rosa Harris, Justin Hill, Josh Kinney, Marta Lang, Mario Leal, Aaron Reiser

1. New IAM Senior Manager Mario Lead & Project Manager Justin Hill – Introduce (CW Belcher)

Mario Leal is the new Senior IT Manager joining the IAM Team and is filling the spot vacated by Dustin Slater. Justin Hill joined the team as a new project manager. The team is also having two new technical staff start today and another technical staff member starting in two weeks.

2. Two-Factor Authentication/Duo Implementation – Update (Justin Hill & Marta Lang)

The implementation of Duo on the campus VPN is on track. The integration of Duo with UTLogin and Shibboleth will be delayed due to resource constraints. The team is reassessing the release timeline.

Q: What does that mean with regard to release dates?

A: The original goals were for the Duo integration with UTLogin and Shibboleth to go live in mid-March. Due to resource constraints, the team is now estimating mid-April. The team is working with the Information Security Office to address how this delay affects compliance with UT System two-factor authentication mandate.

Q: When will two-factor authentication be available on the VPN?

A: Pending the successful completion of testing, the expected release is mid-March.

Q: When will solid release targets be determined?

A: Re-baselined release dates should be determined by the end of this week.

The Toopher two-factor authentication solution is still being used to gate W-2 access. Access to W-2s was opened up on Friday morning. Payroll Services is sending out notifications in batches in order to throttle load on the system. Currently, W-2 claiming is going smoothly. Two issues have been reported by the Help Desk which have been passed along to the vendor, who have been responsive. Another set of reminders will be sent out in a week, with the last set of reminders being sent the week after that.

3. AIC IT Roles Task Force – Update (Ty Lehman)

The Architecture and Infrastructure Committee (AIC) fielded a proposal to create a task force to define IT roles at the university. The task force will be led by James Lewis. Ty, who is on the task force, will likely be sending out an email within the next few weeks to solicit volunteers to join the task force.

Q: Will these IT roles replace the roles in the OHS Contacts system?

A: They will be merged. The IT roles in the Organizational Hierarchy System (OHS) exist due to state mandate. The ultimate goal is to have certain permissions defined by IT role rather than mapped to specific job codes or individuals.

4. Other Initiative Updates

a. IAM Integrations (CW Belcher)

The team continues to receive and work through integration requests from campus. Mario Leal will be reviewing the request fulfillment process to see where we can introduce efficiencies, as well as deal with resource bottlenecks. Requests are being prioritized based on need, timeline, and how important projects are to campus.

b. Identity Assurance Framework (Joel Guajardo)

The committee's feedback has been received and incorporated into the framework. The team also solicited feedback from the ISO and Internal Audits and incorporated their suggestions. After an internal team review, the final draft will be circulated to the committee by next week.

Next steps for the framework will be tied to the Duo implementation and Lightweight Authentication, since those are the upcoming major integration points.

c. Lightweight Authentication (Rosa Harris)

The Lightweight Authentication RFP is being reviewed by Purchasing and is currently on track to release to vendors on January 19. There will be a six-week window for vendor responses.

Q: When do you anticipate having a solution selected?

A: By April.

d. SailPoint Implementation

Since the committee last met, the integrator contract has been reviewed by KPMG and UT System Office of General Counsel. The contract is currently under review by the UT System Office of Academic Affairs, and will then be subject to the approval by the Board of Regents in February. The team is currently ramping up in preparation for the implementation.

e. Other Updates

The Directory Services Roadmap, which was last discussed in the fall, will be going out to the committee soon. The IAM Team will be engaging with campus to determine use cases and campus needs in order to make TED more useful for campus, particularly for those departments undergoing application modernization.

The Authorization Roadmap (e.g. for Apollo retirement) team members are meeting with campus customers to determine their needs and help define their transition off of legacy authorization systems.