

IAM Committee

Meeting Notes

2/8/2016

Attendees: Cam Beasley, Michael Bos, Bill Bova, John Chambers, Graham Chapman, Fred Gilmore, Heather Langley, Ty Lehman, Andy Loomis, Darin Mattke, Shelley Powers, Steven Rung, Charles Soto, Karen Weisbrodt

Absent: Thomas Beard, CW Belcher, Tim Fackler, Cesar de la Garza, Alison Lee

IAM Team Members: Joel Guajardo, Rosa Harris, Justin Hill, Josh Kinney, Marta Lang, Mario Leal, Aaron Reiser

1. IAM Team Staffing – Update (Mario Leal)

The IAM Team currently has 28 total positions with 8 vacancies and 1 trainee in the training program. There have been issues obtain qualified applicant pools; however, the pace has been picking up in the new year and the applicant pools have been improving. For most of the positions, applicant pools are being reviewed and phone screens are being scheduled. In-person interviews are ongoing for the Project Manager position. Reference checks are being conducted for the Business Analyst position.

2. Directory Services Roadmap – Review (Josh Kinney)

A copy of the Directory Services Roadmap was recently sent to the IAM Committee for review. This roadmap should be viewed in the context of the plan to replace the hardware and software for the uTexas Enterprise Directory (TED) next year. The current plan is to gather user cases and elicit feedback from the TED user community to determine what their needs are and build that feedback into future plans of the service.

Most of phase one has been completed and the team is starting on phase two. In this phase, the team will engage the developer community who are working on transitioning off of the mainframe to help them make the move to TED and to help understand their use cases and needs from directory services. The team will engage heavy users to TED to obtain insight and feedback into how directory services can be improved for them.

The team will be looking to the IAM Committee for support in reaching TED customers to ensure the team is engaging with all the appropriate people.

In phase 3, the team will evaluate the results obtained in phase 2. The IAM Committee will be asked to help prioritize use cases. Proofs of concept will be developed based on those use cases.

Q: Could you expand upon the meaning of the colored dots on the timeline?

A: These dots indicate key milestones for external projects which may impact the Directory Services Roadmap, which may have the effect of changing the timeline. For example, the direction of certain

aspects of directory services will be affected by decisions made regarding group and role management in the Identity and Access Management Modernization Program (IAMMP).

3. Two-Factor Authentication/Duo Implementation – Update (Justin Hill)

The team's current focus is to support the rollout of two-factor authentication for UT VPN in order to comply with the UT System mandate. To that end, a self-registration portal has been developed and testing will begin this week. The Self-Registration Portal will go live to coincide with messaging from ITS Networking regarding the VPN changes. Support documentation has been shared with the ITS Help Desk and they have begun training their staff.

Over the next couple of weeks, the team will be meeting with customers currently using Toopher to schedule their transition to Duo prior to a planned retirement of Toopher in the early summer of 2016.

Q: Is there any word on hardware tokens?

A: The team has begun the purchasing process for hardware authentication tokens. The provisioning process is being developed and everything should be in place for the project go-live.

4. Other Initiative Updates

a. IAM Integrations (Mario Leal)

Six weeks ago, the team was dealing with significant capacity issues with only 2 positions filled out of 8 total. This resulted in a large backlog of folks looking to integrate their software with Single Sign-On (SSO) with the UT EID. Two more staff have been added to integrations to help reduce the backlog and the team is investigating the process looking for efficiencies. Efforts to determine and implement those process changes are expected to be complete by the next IAM Committee meeting.

b. Identity Assurance Framework (Joel Guajardo)

After receiving feedback from the IAM Committee, the Identity Assurance Framework is currently being incorporated into the integrations process with an estimated completion of mid-April.

c. Lightweight Authentication (Rosa Harris)

The RFP was sent out January 20. The team is currently putting together responses to vendor questions. The vendor response period will be the first week of March and the team hopes to have a selection by mid-April.

Q: How many vendors had questions about the RFP?

A: There were 5 sets of vendor questions received.

d. SailPoint Implementation (Marta Lang)

Provisional approval to begin work with KPMG was received and an internal kickoff was held. Lots of good conversations and requirements gathering have started. Approval for the full project by the Board of Regents is expected this week. A project kickoff with a core team (KPMG, the IAM Team, and other

supporting members) will take place on February 17th. A customer steering committee charge is currently being drafted.

e. Authorization Roadmap (Joel Guajardo)

The first round of customer interviews using position-based authorization in Apollo has been completed. The second round of interviews is being scheduled. They are targeting business areas looking to convert position-based authorizations into EID-based authorizations. The intent of these interviews is to help capture requirements for an eventual tool to replace existing legacy solutions.

Q: Is this project scoped to legacy systems using Apollo?

A: Yes, but the primary focus is position-based authorizations, especially those arising from HRMS since HRMS will be retired as part of the Workday implementation.