

**IAM Committee**  
Meeting Notes  
7/13/15

**Attendees:** Greg Baker, CW Belcher, Michael Bos, David Burns, John Chambers, Graham Chapman, Fred Gilmore, Ed Horowitz, Alison Lee, Ty Lehman, Darin Mattke, Shelley Powers

**Absent:** Mark Barber, Cam Beasley, Cesar de la Garza, Steve Rung, Charles Soto, Kim Taylor

**IAM Team Members:** Justin Czimskey, Rosa Harris, Marta Lang, Autumn Shields, Dustin Slater.

**1. IAM staffing Issues – Update**

CW: The IAM team currently has 4 vacancies: 2 Software Engineers, 1 Senior Software Developer/Analyst, and 1 Software Developer Trainee. Kyle Royder's last day was 7/1/15. Scott Doane has joined the IAM team from the ITS System UT Web team. Autumn Shields has been promoted to IT Manager. Julienne is performing a salary review to staff retention issues related to non-competitive salaries.

Q: Is the staff shortage affecting one particular project area or across the board?

CW: There are across the board technical shortages.

Q: Do you see a long term solution?

CW: Getting our salary structure aligned with market forces.

Q: How long do you think the salary review will take?

CW: Currently waiting on salary survey from HR, which Julienne will be using to look at salary competitiveness across the CFO portfolio in technical titles as well as business analyst, project management, and IT management titles.

**2. IAM Project Planning for FY 2015-2016 – Update**

CW: The FY15-16 planning effort is behind schedule at this time. We are currently evaluating the product sustainment numbers. By the next meeting we will have estimates for resources available to meet required sustainment and future project efforts so the group can provide input on project prioritization.

**3. Identity Assurance Framework – Update**

Rosa:

The purpose of the IAF is to provide an objective framework to help university

departments assess the risks in their applications and select appropriate authentication levels. This framework will be adopted by lightweight authentication and two factor authentication

The IAF will align with:

- US government e-authentication guidance
- InCommon assurance levels
- UT System two-factor authentication mandate

Currently defining framework and steps:

- 1) Assess the risks of your application
- 2) Take the assessment and map it to an authentication level
- 3) Implement solution

The IAF draft will be shared with the committee before the August meeting.

CW: The IAF will incorporate the current upgraded EID assurance level, as well as lightweight and second-factor authentication. The IAF is geared towards business application owners and is not a technical implementation guide. Application owners will need to think about their user base and the distinct roles in the system as they relate to authentication risk. Different roles may require different assurance levels.

#### **4. Other initiative Updates**

##### **SailPoint Implementation Statement of Work**

Marta:

The Statement of Work was sent out last week to vendors. We will be using the DIR DBITS process. Responses are due August 7th. The vendors have the opportunity to submit questions by July 24th.

We plan to complete reviews of vendor responses in August. Oral presentations will be in late August to September timeframe. Our goal is to select a vendor by the end of September.

##### **Lightweight Authentication & BYOld:**

Autumn:

We have been investigating vendor solutions by comparing requirements with the product capabilities. We will be scheduling demos for Customer Steering Committee members to attend and provide input. Phase 1 of the project is being rescoped to conclude with the solution assessment. Phase 2 will cover the procurement of a solution using the appropriate procurement process.

##### **Apollo Roadmap**

Autumn:

We are currently compiling Apollo use cases. These use cases will be important inputs into the design of the SailPoint group and role management implementation. We will be sharing these use cases with AITL at the end of the month, asking for additional use cases that may be missing, and any future group and role management needs they have identified.

The Apollo position-based authorization transition plan is in development. This functionality allows group and application owners to associate authorizations with HRMS position IDs rather than directly with users. Since HRMS positions will be phased out with the implementation of Workday, the team is working on a plan to phase out position-based authorizations in Apollo. The team is working with departments that make heavy use of position-based authorizations to communicate the plan and assess impact.

### **CARE Project**

Justin:

Peer university interviews are underway. Resource constraints have impacted the design phase. We will be rebaselining the project accordingly. This rebaseline will be out by July 31st.

### **Two Factor Authentication Initiatives**

Justin:

We are currently working to increase awareness of the mandate, through email, governance committee communications, and campus presentations (such as FYI). We are working with the ITS Help Desk team to make sure they are prepared from both the technology and business process sides. We have a readiness meeting with the ISO, Help Desk, and Networking teams tomorrow. The VPN is scheduled to go live with two-factor authentication on August 5th.

UTLogin and Shibboleth two-factor implementations will be slipping to late September. This is low impact because critical web applications covered by the mandate are already behind two factor.

The proofs-of-concept for directly integrating server authentication with Toopher via PAM and RDP modules are nearing completion. We are finalizing documentations for system administrators, which will be complete by mid-August.

### **TADS / ASMP IAM Reviews**

CW:

We are moving these reviews to a more formal process due to a significant increase in integration requests.

Q: Have any of the integrations been hard?

A: Much of this has been educating the campus unit that is acquiring the product about IAM integration concepts. Vendors' expertise and capability in IAM integration is highly variable.