

JOINT STATEMENT FROM THE OPERATIONAL IT COMMITTEE AND
STRATEGIC IT ACCOUNTABILITY BOARD
November 30, 2010

The CIO of the University, Brad Englert, has provided this committee with the IT Governance and Progress Report – October 2010. This report documents the progress made during the past year in implementing the strategic plan, including the successful launch of the new IT Governance structure and the reorganization of ITS. The Report is a solid measure of accountability, revealing that substantial progress has been made towards achieving the recommendations made in the SITAC report of August 2009, and recognizing that there is additional work to do.

The SITAC report was intended to guide the University's strategic vision for IT for the next several years. Therefore it is important to recognize when portions of that report are no longer applicable. We believe that "Initiative 4: Address Negative Perceptions of ITS" is such a provision. ITS has confronted the urgent priorities identified in the SITAC Report and we recognize these changes as positive. Notably ITS has:

- Dedicated \$1m one-time, and \$1.78m recurring to address University budget reductions
- Created Capital and Operating budgets and vetted them through IT Governance
- Extended Help Desk hours on weekdays and weekends
- Acquired new customers in desktop and server support and in the University Data Center
- Reviewed and reduced rates for printing and virtual machines with validation from the Controller's Office
- Collaborated with customers on projects including the Data Center, data storage, and desktop and identity management
- Moved administrative support to the Central Business Office

OIT and SITAB believe it is time to challenge ITS to continue its positive trajectory towards excellence and focus on the future.

The transformation of ITS has not been easy. We thank everyone in the organization for your hard work and commitment. The campus community recognizes and values your efforts.

This statement will be appended to the October 2010 Report and the CIO shall take it into consideration when working with campus to update the annual campus wide strategic IT plan.

Approved by unanimous vote by OIT on November 19, 2010.

Alex Albright, Chair, Operational IT Committee
Tony Ambler, Chairman, Electrical and Computer Engineering
Brad Englert, Chief Information Officer
Fred Friedrich, Chair, Business Services Committee
Bryan Harold, Director for IT, College of Natural Sciences
Mike Harvey, Chair, IT Architecture & Infrastructure Committee
Fred Heath, Vice Provost, UT Libraries
John McCall, AVP for Development

Scott Parks, Student Body President
Clark Penrod, Executive Director, Applied Research Laboratories
Chris Plonsky, Athletics Director
Soncia Reagins-Lilly, SVP and Dean of Students
Charles Roeckle, Deputy to the President
Dan Slesnick, Vice Provost
Dan Stanzione, Chair, Research & Educational Technology Committee

Approved by unanimous vote by SITAB on November 29, 2010.

William Powers Jr., President (chair)
Alex Albright Chair, Operational IT Committee
Jay Boisseau, Director, Texas Advanced Computing Center
Pat Clubb, Vice President for University Operations
Andrew Dillon, Dean, School of Information
Greg Fenves, Dean, Cockrell School of Engineering
Rod Hart, Dean, College of Communication
Kevin Hegarty, Vice President and Chief Financial Officer
Steve Leslie, Executive Vice President and Provost
David Neubert, Chairman, Faculty Council IT Committee