Strategic IT Accountability Board
3:00-4:00 p.m., November 8, 2016, Stark Library (MAI 400)

I. Administrative Systems Modernization Program Independent Verification and Validation - Update (Renee Wallace)

II. ITS Services Review Approach - Update (Brad Englert)

III. IT Governance Annual Priorities - Endorse (Brad Englert)
Administrative Systems Modernization Program – Update

Risk Assessment – Independent Verification and Validation (IV&V)

- Selected vendor – KPMG

- KPMG has implemented or provided a key implementation role on more than 100 Workday implementations, including Brown University, Carnegie Mellon University and University of Southern California

- Team will report to the CFO; day-to-day activities managed by ASMP

- Feasibility Assessment due November 21, 2016:
  - Assess feasibility of July 10, 2017 Go Live
    - Workday Financials Product Readiness
    - Financial Data Model
    - Pending Financial Decisions
    - Grants Management
    - Campus Readiness
    - Contingency Plans

- Comprehensive IV&V Assessment and Recommendations due January 2, 2017
  - Baseline ASMP project risk identity and tracking efforts
    - Management and Organization
    - Program Scope, Plans, and Status
    - Solution Architecture, Design and Configuration
    - Program Governance
    - Contract Management
    - Security Management
    - Change Management and Organizational Readiness
    - Test Planning and Execution

- Comprehensive IV&V Plan due January 31, 2017; monthly reports thereafter
  - Articulate activities for ongoing guidance and monitoring
    - Program management
    - Organizational change management
    - Data cleansing and conversion
    - Workday test preparation and outcomes
    - Technical architecture implementation
    - Workday delivery assurance checkpoints
    - Training preparation and delivery
    - Deployment and post-production support
2016-2017 IT Governance Priorities—Endorse

Information Technology Services (ITS) Services Review and Prioritization
Review and prioritize all ITS services. Recommend necessary services and service retirements. Review recommendations on fees for services.

Oversee the Workday Implementation
Oversee the implementation of Workday, including roll-out of the new technical architecture. Workday is a cloud-based Software as a Service (SaaS) solution for human resources, payroll, finance, and procurement.

Systems Management and Remote Support
The IT Architecture and Infrastructure Committee (AIC) will assess systems management and remote access tools and build an IT role definition schema to define the requirements, privileges, and expectations for the various IT positions across campus. Leverage remote support solutions to enhance support.

Research and Educational Technology Policy Review
The Research and Educational Technology and Faculty Council IT (C-13) committees will review policies related to online learning solutions and mining of student data.

Update Network Standards and Recommend a New Business Model
The Operational IT Committee will recommend a new business model for supporting the network, and a subcommittee of the AIC will update network standards in the Network Operations Manual.

Building Access Control System (BACS)
Continue with adding BACS to perimeter doors and remediation. Develop a locally managed lock solution for flexibility and accountability for rooms such as classrooms, multimedia rooms, and labs.
Determine As Is Costs
Determine Recommendations and Impacts to Offerings
Engage Executive Leadership and Governance
Communicate and Implement Changes

Service Plan Template Prepared
High Level Top 10 Services Costs Determined
Service Plan Template Approved
High Level Estimates Total Costs Determined
Determine Recommended Changes to Services and High Level Impacts
Review and Adjust Service Center Rates
Approve Recommended Changes
Communicate Rate, Service, Budget Changes To UT Community
Begin Transition From Project to Operations Status

Survey Requesting Governance Feedback Sent
Hold Governance Chair Retreat
Recommendations and High Level Impacts Discussed with Governance
Obtain Governance Feedback

Legend
Governance Related Milestones
Non-Governance Related Milestones

October
November
December
2017
February
March

12/12/2016
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